

ERRORS IN TRIAL BALANCE & FINANCIAL REPORT PRINTING

When Ledgercat user experiences errors such as those listed below when printing report:

- Stack Overflow when printing financial statement either to the screen for preview or to the printer;
- On the trial balance only one account transaction is printed on each page (hence printing many pages when it can be printed and fit on two pages only for example);

The user ought to check the following parameters setting within Ledgercat. Please follow the procedures listed below:

Figure 1.0

Page Margin		Details Margin	
Top	0.500	Top	1.625
Left	0.500	Left	0.500
Right	0.800	Right	0.800
Bottom	11.250	Bottom	

1. On the main screen of Ledgercat, click on the top menu: **Master | Report Format**
2. After step 1, a window will be displayed (shown in figure 1.0). Click on the **Page Setup** section tab.
3. In the **Page Setup** screen, ensure you have the default value setup shown in Figure 1.0. Then save the value in the screen.
4. After step 3, try to print the report again. In most cases, it should address the printing errors.